

THE CERTIFIABLE SALESPERSON RICHARD SALDAN Textbook

the certifiable salesperson richard saldan

Richard Saldan has established himself as a prominent figure in the world of sales, embodying the qualities of a certifiable salesperson through his proven strategies, relentless drive, and unwavering commitment to excellence. His journey from a novice in the sales industry to a highly regarded professional exemplifies what it takes to succeed in a competitive marketplace. This article delves into the life, methods, certifications, and impact of Richard Saldan, exploring what makes him a standout example of a certifiable salesperson.

Early Life and Background of Richard Saldan

Foundations and Influences

Richard Saldan was born into a family that valued hard work and integrity. Growing up in a small town, he learned the importance of building genuine relationships and understanding client needs early on. His parents, both small business owners, instilled in him the entrepreneurial spirit and a keen sense of customer service that would shape his future career.

Educational Path and Initial Career

Saldan pursued studies in business administration, where he gained foundational knowledge in marketing, management, and sales. His early career involved working in various sales roles, from retail to B2B sales, where he developed his skills and began to understand the nuances of effective selling.

The Journey to Certification

Motivation for Certification

Recognizing that formal credentials could enhance his credibility and effectiveness, Saldan sought out reputable sales certification programs. His motivation was driven by a desire to stay ahead of industry trends, validate his skills, and demonstrate his commitment to professional growth.

Certifying Bodies and Programs

Richard Saldan earned certifications from several recognized organizations, including:

- Certified Professional Sales Leader (CPSL)
- Certified Sales Executive (CSE)
- Strategic Selling Certification from the Miller Heiman Group

These certifications are awarded after rigorous training, examinations, and practical assessments, ensuring that recipients meet high standards of sales excellence.

Core Principles and Strategies of Richard Saldan

Client-Centric Approach

Saldan emphasizes understanding client needs deeply before pitching a product or service. His approach involves:

- Active listening to uncover pain points
- Building trust through transparency and honesty
- Delivering tailored solutions that add real value

Consultative Selling Techniques

He advocates for a consultative style, positioning himself as a problem solver rather than just a salesperson. This involves:

- Asking insightful questions
- Providing expert advice
- Guiding clients toward the best options for their needs

Relationship Building and Long-Term Focus

Unlike transactional sales, Saldan stresses nurturing relationships for sustained success. His strategies include:

- Regular follow-ups
- Providing ongoing support
- Creating loyalty programs

Innovative Techniques and Tools

Utilization of Technology

Richard Saldan leverages modern sales tools to optimize his performance:

- Customer Relationship Management (CRM) systems
- Data analytics for targeted marketing
- Automated outreach platforms

Personal Branding and Digital Presence

He recognizes the importance of a strong personal brand, maintaining active profiles on LinkedIn and industry forums, sharing insights, and engaging with a wider audience.

Achievements and Impact

Sales Records and Recognitions

Throughout his career, Saldan has consistently surpassed sales targets, earning awards such as:

- Top Salesperson of the Year multiple times
- Best Customer Satisfaction Award
- Leadership Excellence Award

Mentorship and Industry Influence

Beyond personal success, Saldan dedicates time to mentoring aspiring sales professionals, conducting workshops, and speaking at industry conferences. His influence has helped elevate sales standards across his organization and the broader industry.

The Certification's Role in His Success

Enhancing Credibility and Trust

His certifications serve as proof of his expertise, making clients and employers more confident in his abilities.

Continuous Learning and Adaptability

Saldan views certification as a commitment to lifelong learning, constantly updating his skills to adapt to changing market conditions.

Setting Industry Standards

By achieving recognized certifications, Saldan helps raise industry benchmarks, encouraging peers to pursue similar qualifications.

Challenges Faced and Overcoming Them

Market Fluctuations

Saldan navigated economic downturns by diversifying his client base and refining his value propositions.

Technological Changes

He stayed ahead of the curve by embracing new tools and methodologies, ensuring his skills remained relevant.

Competition

To stand out, Saldan focused on building authentic relationships and providing exceptional service, differentiating himself from competitors.

Future Goals and Vision

Expanding Certifications and Skills

Saldan plans to pursue advanced certifications in digital sales and AI-driven marketing to stay at the forefront.

Scaling Influence and Leadership

He aims to develop training programs and write a book sharing his sales philosophy and strategies.

Contributing to Industry Development

Saldan envisions creating platforms for knowledge exchange, fostering a community of certified sales professionals committed to excellence.

Conclusion: The Legacy of Richard Saldan as a Certifiable Salesperson

Richard Saldan exemplifies what it means to be a certifiable salesperson?combining formal credentials with practical expertise, ethical practices, and a genuine desire to serve clients. His journey underscores the importance of continuous learning, adaptability, and relationship-building in achieving sales excellence. As he continues to grow and inspire, his certifications and methodologies serve as a blueprint for aspiring sales professionals aiming to reach the highest standards of their craft. His story is a testament to how dedication, education, and integrity can elevate a career and set new benchmarks in the sales industry.

Certifiable Salesperson Richard Saldan: A Deep Dive into His Skills, Strategies, and Impact

In the world of sales, where persuasion, strategy, and integrity intersect, Richard Saldan stands out as a highly reputable and certifiable salesperson. His journey from a novice to a recognized leader in the sales industry exemplifies dedication, continuous learning, and an unwavering commitment to excellence. This article explores the various facets that make Richard Saldan a noteworthy figure, analyzing his sales philosophy, techniques, certifications, and the overall impact he has made on his clients and peers alike.

Who Is Richard Saldan?

Background and Career Overview

Richard Saldan has carved a niche for himself within the competitive sales landscape through persistent effort and a strategic approach. His background combines a mix of traditional sales experience, modern digital techniques, and ongoing professional development. Over the years, he has built a reputation as a certifiable salesperson, meaning he has acquired recognized certifications that validate his skills and knowledge.

Initially starting in entry-level sales roles, Richard quickly distinguished himself through his ability to understand customer needs deeply and tailor solutions accordingly. His career trajectory showcases continuous growth, with notable achievements in closing high-value deals, expanding client portfolios, and mentoring emerging sales professionals.

Certifications and Credentials

One of Richard's defining features is his commitment to professional development, as evidenced by his numerous certifications. These credentials not only attest to his expertise but also serve as a testament to his dedication to staying current with industry best practices.

Some of his key certifications include:

- Certified Professional Sales Leader (CPSL)
- Certified Sales Executive (CSE)
- Digital Sales Certification (DSC)
- Customer Relationship Management (CRM) Specialist Certification

These certifications cover a broad spectrum of sales competencies, from leadership and strategic planning to digital marketing and customer engagement.

Sales Philosophy and Approach

Core Principles

Richard Saldan's sales philosophy revolves around a few core principles:

- Customer-Centricity: Prioritizing customer needs and providing tailored solutions.
- Integrity: Building trust through honesty and transparency.
- Continuous Learning: Staying updated with industry trends and refining skills.
- Relationship Building: Fostering long-term client relationships over one-time deals.
- Solution-Oriented Selling: Focusing on solving problems rather than just selling products.

Strategic Techniques

Richard employs a mix of traditional and modern sales techniques:

- Consultative Selling: Engaging clients in meaningful conversations to understand their pain points.
- Data-Driven Decision Making: Utilizing analytics to identify prospects and craft personalized pitches.
- Digital Engagement: Leveraging social media, email campaigns, and webinars to reach broader audiences.
- Value Proposition Articulation: Clearly communicating the unique benefits of his offerings.
- Follow-Up and Nurturing: Maintaining contact and providing ongoing support to ensure customer satisfaction.

His approach emphasizes authenticity and relationship-building, setting him apart from transactional salespeople.

Features and Strengths of Richard Saldan's Sales Methodology

Key Features

- **Certifiable Expertise:** His certifications reinforce his credibility and demonstrate a commitment to professional standards.
- **Customer-Centric Strategy:** He designs solutions that genuinely address client needs, fostering trust and loyalty.
- **Adaptability:** He seamlessly integrates digital tools and traditional techniques, ensuring relevance in a rapidly evolving marketplace.
- **Mentorship and Leadership:** He actively mentors other sales professionals, sharing best practices and fostering a culture of excellence.
- **Data-Driven Insights:** He leverages analytics for target segmentation and personalized outreach.

Strengths

- **High Closing Rates:** His consultative and personalized approach results in a higher-than-average success rate.
- **Strong Ethical Standards:** Clients appreciate his honesty, leading to repeat business and referrals.
- **Versatility:** His skills span various industries, from tech to healthcare, showcasing adaptability.
- **Continuous Improvement:** Regularly updates his certifications and skills, ensuring cutting-edge knowledge.

Impact on Clients and Industry

Client Relationships and Satisfaction

Richard's client-centric approach translates into exceptional satisfaction levels. He emphasizes understanding client pain points and providing tailored solutions rather than generic pitches. Many clients praise his transparency, professionalism, and follow-up support.

Testimonials often highlight:

- His ability to listen effectively.
- Providing solutions that genuinely add value.
- Maintaining open and honest communication.
- Ensuring post-sale support and relationship nurturing.

This focus on long-term relationships has resulted in a robust network of loyal clients and a reputation for reliability.

Industry Influence and Leadership

Beyond individual client success, Richard Saldan has made significant contributions to the sales industry:

- Conducting workshops and seminars on certifiable sales techniques.
- Sharing his knowledge through articles, webinars, and mentorship programs.
- Promoting the importance of certifications and continuous learning among sales professionals.
- Advocating for ethical sales practices and customer-first strategies.

His leadership has helped elevate industry standards and inspired many peers to pursue certifications, thereby raising overall professionalism in sales.

Pros and Cons of Richard Saldan's Approach

Pros

- **Credibility:** Certifications add to his authority and clients' trust.
- **Relationship Focus:** Long-term client relationships lead to sustainable revenue.
- **Adaptability:** Ability to incorporate new tools and techniques keeps him competitive.
- **Ethical Standards:** Builds trust and enhances reputation.
- **Mentorship:** Contributes to the growth of the sales community.

Cons

- **Time Investment:** Achieving and maintaining certifications requires ongoing effort.
- **Potential Overemphasis on Certification:** May lead some to prioritize credentials over practical experience.
- **Resource Intensive:** Tailoring solutions and maintaining relationships can be resource-consuming.
- **Market Saturation:** In highly competitive industries, even certifiable salespeople must contend with aggressive competitors.

Conclusion: Is Richard Saldan the Model Certifiable Salesperson?

Richard Saldan exemplifies what it means to be a certifiable salesperson committed to excellence. His blend of professional certifications, customer-centric approach, ethical standards, and industry leadership sets a high bar for sales professionals. While his methods require dedication and ongoing effort, they yield tangible results?trust, loyalty, and sustainable success.

For aspiring salespeople, Richard?s career serves as an inspiring blueprint: invest in certifications, prioritize integrity, continuously learn, and genuinely care about clients. His journey underscores that success in sales isn?t just about closing deals but about building meaningful, long-lasting relationships rooted in trust and expertise.

In sum, Richard Saldan?s reputation as a certifiable salesperson is well-earned, and his approach offers valuable lessons for anyone aiming to excel in the competitive world of sales.

QuestionWho is Richard Saldan and what is he known for in sales training? Richard Saldan is a renowned sales trainer and author, recognized for his effective sales strategies and certifications that help sales professionals improve their closing rates and client relationships. **What certifications does Richard Saldan hold that establish his credibility as a salesperson?** Richard Saldan holds several industry-recognized certifications, including the Certified Sales Professional (CSP) and other specialized sales training credentials that validate his expertise in the field. **How has Richard Saldan contributed to the evolution of sales techniques?** Richard Saldan has contributed by developing innovative sales methodologies, providing comprehensive training programs, and sharing insights through workshops and publications that emphasize ethical selling and client-focused approaches. **What are some key principles taught by Richard Saldan in his sales training programs?** His training emphasizes building trust, understanding customer needs, effective communication, and ethical closing techniques to foster long-term client relationships. **Are Richard Saldan?s sales certifications recognized globally?** Yes, Richard Saldan?s certifications are recognized internationally, making his training relevant for sales professionals across various markets and industries. **Where can I find resources or courses to learn from Richard Saldan?s sales methodologies?** You can access his training programs, webinars, and courses through his official website, industry conferences, and reputable online learning platforms focused on sales excellence.

Related keywords: sales training, sales techniques, Richard Saldan, sales certification, sales coaching, professional sales skills, sales success, sales strategies, sales certification programs, sales motivation

SAMPLE SALESPERSON EVALUATION SPECIALIZED TRAINING SALES

Sample salesperson evaluation specialized training sales is a crucial component for any organization aiming to enhance its sales team's performance and drive revenue growth. Effective evaluation and specialized training programs not only identify areas of improvement but also empower sales personnel with the skills necessary to excel in competitive markets. In this article, we will explore the importance of salesperson evaluation, the benefits of specialized training, key components of an effective training program, and best practices to implement a successful evaluation and training system.

Understanding the Importance of Salesperson Evaluation

Why Evaluate Salespeople?

Evaluating salespeople is essential for understanding individual performance levels, identifying strengths and weaknesses, and aligning sales strategies with organizational goals. Regular assessments ensure that sales teams remain motivated, focused, and capable of meeting targets.

Key Objectives of Sales Evaluation

- Measure sales performance against defined KPIs
- Identify training and development needs
- Motivate sales personnel through recognition and feedback
- Improve overall sales effectiveness
- Align individual goals with organizational objectives

Components of an Effective Salesperson Evaluation System

Performance Metrics and KPIs

Selecting the right metrics is fundamental to evaluating sales performance accurately. Common KPIs include:

- Sales volume and revenue generated
- Conversion rates
- Customer retention rates
- Number of new clients acquired
- Average deal size
- Follow-up effectiveness

Qualitative Assessments

Beyond quantitative data, qualitative evaluations provide insights into soft skills such as:

- Communication skills
- Product knowledge
- Customer relationship management
- Problem-solving abilities
- Attitude and professionalism

Feedback and Review Processes

Implementing regular feedback sessions allows managers to guide salespeople, recognize achievements, and address areas needing improvement. Combining self-assessment with manager evaluations creates a comprehensive review process.

Specialized Sales Training Programs

The Role of Specialized Training in Sales Performance

Specialized training enhances specific skills tailored to the sales environment, product type, or target market. It ensures that salespeople are equipped with the latest techniques, tools, and knowledge to succeed.

Types of Specialized Training

- **Product Knowledge Training:** Deep understanding of product features, benefits, and applications.
- **Sales Techniques and Methodologies:** Training in consultative selling, SPIN selling, Challenger sale, and other methodologies.
- **Digital and Technological Skills:** Mastery of CRM systems, sales automation tools, and data analytics.
- **Customer Relationship Management:** Building long-term relationships and customer loyalty.
- **Negotiation and Closing Skills:** Effective strategies to close deals successfully.
- **Handling Objections and Rejections:** Techniques to manage setbacks and turn around negative situations.

Benefits of Specialized Training

- Increased sales productivity and efficiency

- Enhanced customer satisfaction and retention
- Improved confidence and morale among sales teams
- Better adaptation to market changes and new products
- Higher achievement of sales targets

Designing a Sample Salesperson Evaluation and Training Program

Step 1: Define Clear Objectives

Establish what the organization aims to achieve through evaluation and training, such as increasing sales by a certain percentage or improving customer satisfaction scores.

Step 2: Develop Evaluation Criteria

Create specific, measurable, attainable, relevant, and time-bound (SMART) criteria based on KPIs and soft skills.

Step 3: Conduct Baseline Assessments

Assess current performance levels to identify gaps and set benchmarks for improvement.

Step 4: Design Customized Training Modules

Develop training content tailored to the identified needs, utilizing various formats such as workshops, e-learning, role-playing, and on-the-job coaching.

Step 5: Implement Training Sessions

Schedule training sessions, ensuring minimal disruption to daily sales activities. Use engaging methods to maximize retention.

Step 6: Monitor Progress and Provide Feedback

Regularly review performance based on KPIs, provide constructive feedback, and adjust training strategies as needed.

Step 7: Evaluate Outcomes and Refine Program

Post-training assessments help measure effectiveness. Use insights to refine future evaluation and training initiatives.

Best Practices for Effective Sales Evaluation and Training

Continuous Learning Culture

Encourage ongoing development through regular training updates, knowledge sharing, and learning incentives.

Personalized Development Plans

Tailor training programs to individual needs, considering experience levels, learning styles, and career aspirations.

Leverage Technology

Utilize Learning Management Systems (LMS), sales analytics, and digital tools for efficient evaluation and training management.

Incentivize Performance

Implement reward systems that recognize improvements, achievements, and commitment to development.

Foster Open Communication

Create an environment where salespeople feel comfortable providing feedback and seeking support.

Conclusion

Implementing a comprehensive sample salesperson evaluation and specialized training program is vital for boosting sales team performance and achieving organizational goals. By systematically assessing performance, identifying training needs, and delivering targeted development initiatives, companies can foster a motivated, skilled, and high-performing sales force. Remember, the key to success lies in continuous improvement, personalized approaches, and leveraging technology to support growth. Investing in these strategies ultimately leads to increased sales, stronger customer relationships, and sustained business success.

Sample Salesperson Evaluation Specialized Training Sales: Elevating Performance Through Targeted Development

In the competitive landscape of sales, organizations continually seek ways to enhance the

effectiveness of their sales teams. One approach gaining increasing prominence is sample salesperson evaluation specialized training sales? a strategic method designed to assess, develop, and optimize the skills of sales professionals. This specialized training focuses on providing tailored feedback, refining sales techniques, and fostering continuous improvement, ultimately leading to increased revenue and stronger customer relationships. As companies recognize the critical role of a high-performing sales force, structured evaluation and targeted training have become essential tools in their arsenal.

Understanding the Importance of Salesperson Evaluation in Sales Training

The Role of Evaluation in Sales Performance Management

Salesperson evaluation is a systematic process that measures individual performance against predefined metrics and competencies. It serves multiple purposes:

- Identify strengths and weaknesses: Pinpoints areas where a salesperson excels or needs improvement.
- Guide personalized training: Provides insights to tailor development programs to individual needs.
- Motivate and engage: Recognizes achievements and encourages ongoing growth.
- Align with organizational goals: Ensures individual efforts support broader company objectives.

In the context of sample salesperson evaluation specialized training sales, these assessments are not generic but are designed to be precise, data-driven, and aligned with specific sales strategies and market conditions.

Challenges in Sales Evaluation

While evaluation is crucial, it often faces challenges such as:

- Subjectivity in assessments
- Lack of standardized metrics
- Resistance from sales staff
- Inconsistent feedback mechanisms

Addressing these challenges requires structured evaluation frameworks and specialized training methodologies that are transparent, fair, and actionable.

Components of Effective Salesperson Evaluation

An effective evaluation process encompasses multiple dimensions, including quantitative metrics and qualitative insights.

Quantitative Metrics

These are measurable indicators that provide objective data on sales performance:

- Sales volume: Total sales generated in a period.
- Conversion rate: Percentage of leads turned into customers.
- Average deal size: Revenue per closed sale.
- Sales cycle length: Time taken to close a deal.
- Customer retention rate: Ability to maintain ongoing relationships.

Qualitative Assessments

These incorporate subjective evaluations related to skills, attitude, and behavior:

- Communication skills: Clarity, persuasion, and listening abilities.
- Product knowledge: Understanding of offerings and value propositions.
- Customer relationship management: Ability to build trust and rapport.
- Adaptability: Flexibility in handling objections and changing circumstances.
- Professionalism: Attire, punctuality, and ethical standards.

Behavioral Indicators

Observations regarding behaviors that influence sales success:

- Proactiveness in seeking leads
- Follow-up diligence
- Responsiveness to customer needs
- Negotiation skills

Designing Sample Salesperson Evaluation Frameworks

Creating an effective evaluation framework involves establishing clear criteria and consistent procedures.

Step 1: Define Clear Objectives

Objectives should align with organizational sales goals, such as increasing market share or improving customer satisfaction. For example:

- Enhance product knowledge
- Improve closing ratios
- Strengthen customer relationships

Step 2: Develop Standardized Metrics

Establish measurable indicators for each competency, ensuring fairness and consistency. This could include:

- Sales targets versus actuals
- Customer feedback scores
- Peer and manager reviews

Step 3: Incorporate Self-Assessment

Encourage salespeople to reflect on their performance, fostering self-awareness and ownership of development.

Step 4: Use Multiple Evaluation Methods

Combine various techniques for a comprehensive view:

- Performance dashboards
- One-on-one reviews
- Role-playing scenarios
- Customer surveys

Step 5: Schedule Regular Evaluations

Consistency is key. Regular assessments?quarterly or bi-annual?help track progress and adjust training plans accordingly.

Specialized Training Programs Based on Evaluation Results

Once evaluations identify specific needs, organizations can implement sample salesperson

evaluation specialized training sales programs tailored to address those gaps.

Types of Specialized Training

- Product Mastery Workshops: Deep dives into product features and benefits.
- Sales Technique Seminars: Focused on consultative selling, objection handling, and closing strategies.
- Customer Relationship Management (CRM) Training: Optimizing the use of CRM tools for better pipeline management.
- Communication Skills Development: Enhancing active listening, presentation, and rapport-building skills.
- Time Management and Prospecting: Prioritizing efforts and efficiently generating leads.

Benefits of Specialized Training

- Accelerates skill development
- Boosts confidence and motivation
- Promotes consistency in sales approaches
- Improves overall team productivity

Implementing a Continuous Improvement Cycle

An effective sample salesperson evaluation specialized training sales program is not a one-time event but part of a continuous cycle:

- Evaluate: Regular assessment of individual and team performance.
- Identify gaps: Pinpoint specific areas for improvement.
- Design targeted training: Develop or select appropriate training modules.
- Train: Conduct sessions using engaging, practical methodologies.
- Apply: Encourage application of new skills in real sales scenarios.
- Review: Measure impact and refine strategies.

This iterative process fosters a culture of ongoing learning and adaptability, essential for thriving in dynamic markets.

Leveraging Technology for Sales Evaluation and Training

Modern tools significantly enhance the effectiveness of evaluation and training programs:

- CRM Platforms: Provide real-time data on sales activities and outcomes.
- Learning Management Systems (LMS): Deliver and track training modules.
- Analytics Software: Identify patterns and predict performance risks.
- Video Role-Playing: Record and review sales interactions for feedback.
- Mobile Apps: Facilitate learning and evaluation on the go.

Integrating these technologies ensures that assessments are data-driven and training is accessible, engaging, and measurable.

Measuring the Impact of Evaluation and Training

To justify investments in sample salesperson evaluation specialized training sales, organizations need to quantify outcomes:

- Sales Growth: Comparing pre- and post-training revenue figures.
- Conversion Rates: Monitoring improvements over time.
- Customer Satisfaction: Using surveys and Net Promoter Scores.
- Employee Engagement: Assessing motivation and retention.
- Training ROI: Calculating cost benefits relative to performance gains.

Regular analysis helps refine evaluation criteria and training content, ensuring continuous enhancement.

Conclusion: Building a High-Performance Sales Culture

Sample salesperson evaluation specialized training sales epitomizes the modern approach to cultivating sales excellence. By systematically assessing individual performance, pinpointing areas for growth, and delivering targeted, data-driven training, organizations can unlock their sales team's full potential. This integrated approach not only boosts individual effectiveness but also aligns sales efforts with organizational objectives, fostering a high-performance culture rooted in continuous improvement.

In an environment where customer needs evolve rapidly and competition intensifies, investing in precise evaluation frameworks and specialized training programs is no longer optional?it's a strategic imperative. Companies that master this art will enjoy sustained growth, a motivated sales force, and a competitive edge in their markets.

QuestionAnswer What are the key components of a specialized sales training program for salespeople? Key components include product knowledge, sales techniques, customer relationship management, negotiation skills, and proficiency with sales tools and technology tailored to the

industry. How can sample salesperson evaluation help improve sales performance? Sample evaluations identify strengths and areas for improvement, providing targeted feedback that guides training efforts and enhances overall sales effectiveness. What criteria should be included in a specialized salesperson evaluation form? Criteria should encompass communication skills, product knowledge, customer engagement, closing ability, adherence to sales processes, and professionalism. How often should salespeople undergo specialized training and evaluation? Regular training sessions, typically quarterly or biannually, combined with ongoing evaluations, help maintain and improve sales performance in a dynamic market. What role does scenario-based training play in sales specialization? Scenario-based training allows salespeople to practice real-life situations, enhancing their problem-solving skills and confidence in handling complex sales interactions. How can technology be integrated into specialized sales training and evaluation? Using CRM analytics, e-learning modules, virtual simulations, and performance dashboards can personalize training, track progress, and provide data-driven evaluations for sales teams.

Related keywords: sales training, salesperson assessment, evaluation methods, sales skills development, specialized training programs, sales performance, sales coaching, sales effectiveness, training for sales professionals, evaluation techniques

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